



Affordable Internet Programs and Public WiFi Resources

From the Northeastern California Connect Consortium (necalbroadband.org)

The COVID-19 pandemic has affected communities across the country, and our Northeastern California region (Butte, Lassen, Modoc, Plumas, Shasta Siskiyou, Tehama Counties) is no exception. This guide is intended to assist our residents who may not have access to the necessary resources during this time of crisis, including broadband and technology tools required for remote learning and working.

PUBLIC WI-FI ACCESS

AT&T California (844) 723-0252 <https://www.att.com/shop/internet/access/index.html?source=ECmj000000000mbU&wtExtndSource=access#!/#%2F>

Charter: (855) 707-7328 <https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

Comcast: <https://www.internetessentials.com/>

Ducor: (888) 539-5234 <https://varcomm.net/telephone-services>

Frontier Communications: (800) 921-8101 <https://www.frontierwifi.com/>

Plumas-Sierra Wireless: <https://www.plumassieratelecommunications.com/about/community/hotspots/>

Siskiyou Telephone Company: (866) 467-6001 www.sisqtel.net

TDS TELECOM: (866) 734-0704 <https://tdstelecom.com/lifeline.html>

FREE OR DISCOUNTED INTERNET SERVICE FOR YOUR HOME

Contact the provider for your area. Please be aware that customer service reps may not yet know about all of these programs and/or might employ aggressive sales tactics to convince customers to subscribe to more expensive TV/Internet/phone packages instead. For an updated list of low cost plans nationwide, please visit the National Digital Inclusion Alliance website at <https://www.digitalinclusion.org/>.

Lassen County

Frontier Communications: (800) 921-8101 <https://frontier.com/resources/discountprograms/lifelineprogram/california>;

Offers Lifeline Discount for low income households

Plumas Sierra Wireless: (800) 221-3474 <https://www.plumassieratelecommunications.com/>

Plumas County

AT&T California (844) 723-0252 <https://www.att.com/shop/internet/access/index.html?source=ECmj000000000mbU&wtExtndSource=access#!/#%2F>

Unlimited home internet, \$10/month low income plan

Frontier Communications (800) 921-8101 <https://frontier.com/resources/discountprograms/lifelineprogram/california>; Offers Lifeline Discount for low income households

Plumas Sierra Wireless: (800) 221-3474 <https://www.plumassieratelecommunications.com/>



Modoc County

Cal Ore: (800) 858-2399 <https://comm.cot.net/california-teleconnect-fund-ctf/>

No Disconnects; low cost internet to students; free wifi hotspots; California Teleconnect Fund discounts for DSL

Frontier: (800) 921-8101 <https://frontier.com/resources/discountprograms/lifelineprogram/california>

Offers Lifeline Discount for low income households

Plumas County

AT&T: (844) 723-0252 [https://www.att.com/shop/internet/access/index.html?](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F)

[source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F) ; Unlimited home internet, \$10/month low income plan

Frontier: (800) 921-8101 <https://frontier.com/resources/discountprograms/lifelineprogram/california>

Offers Lifeline Discount for low income households

Plumas Sierra Wireless: (800) 221-3474 <https://www.plumassierratelecommunications.com/>

Shasta County

AT&T California (844) 723-0252 [https://www.att.com/shop/internet/access/index.html?](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F)

[source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F) ; Unlimited home internet, \$10/month low income plan

Charter: (855) 707-7328 <https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

Free internet access to qualifying students and teachers; offers Spectrum Internet® Assist for low income households

Frontier Communications (800) 921-8101 <https://frontier.com/resources/discountprograms/lifelineprogram/california>;

Offers Lifeline Discount for low income households

TDS: (866) 734-0704 <https://tdstelecom.com/lifeline.html> Offers Lifeline Discount for low income households

Siskiyou County

AT&T California (844) 723-0252 [https://www.att.com/shop/internet/access/index.html?](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F)

[source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F); Unlimited home internet, \$10/month low income plan

Cal Ore: (800) 858-2399 <https://comm.cot.net/california-teleconnect-fund-ctf/>

No Disconnects; low cost internet to students; free wifi hotspots; California Teleconnect Fund discounts for DSL

Charter: (855) 707-7328 <https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

Free internet access to qualifying students and teachers; offers Spectrum Internet® Assist for low income households

Frontier Communications: (800) 921-8101 <https://frontier.com/resources/discountprograms/lifelineprogram/california>;

Offers Lifeline Discount for low income households

Siskiyou Telephone Company: (866) 467-6001 <http://www.sisqtel.net/> Free internet package to low income households who have a student enrolled in a public school; offers Lifeline discount for low income households

Tehama County

AT&T California (844) 723-0252 [https://www.att.com/shop/internet/access/index.html?](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F)

[source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F](https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/#%2F); Unlimited home internet, \$10/month low income plan

Charter: (855) 707-7328 <https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

Free internet access to qualifying students and teachers; offers Spectrum Internet® Assist for low income households

Comcast: <https://www.internetessentials.com/> Student and military discount, actual pricing is hidden without a login.

"Internet Essentials" program offers affordable Internet (\$9.95/month), low-cost computers (\$149.99) and free digital literacy training in person, in print and online to those who already receive state or federal assistance.

Ducor: (888) 539-5234 <https://varcomm.net/telephone-services> Temporary suspension of disconnections and late fees; free hotspots available; offers Lifeline program discounts for low income households

Frontier: (800) 921-8101 <https://frontier.com/resources/discountprograms/lifelineprogram/california>

Offers Lifeline Discount for low income households